

Hi,

Below is information we send to our customers for the Wineskin Mac hotComm CL app. The app for Intel-based Macs (via the wine porting utility) provides for a more "robust" room experience with the basic conferencing features for attendees. Info and details are outlined below with the below steps.

### **At a glance...**

- The Mac app allows an attendee to run hotComm clients on their MAC without having to purchase WINDOWS for their Mac to run through Bootcamp, Parallels VMWare or other alternatives. This saves the participant/attendee the cost for windows or i.e. parallels and also is a huge time saver with the install and required overall learning curves for these programs.
- The feature to resize the hotCam window(s) with the charts or visual graphics is available.
- hotScript add-on is available, yet the *Windows Sounds Event feature is not available for audio alerts.*
- Info on the features available can be viewed at:  
<http://hotcomm.com/FAQ/hotCommBetaMACFeatures.htm>

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### **Getting Started.. check security settings to install the MAC CL App**

**\*We Now Have a Video with the Install Steps at this link\*:**

<https://youtu.be/BnuUCT1r8Lw>

### **Mouse Info for Right Click Feature**

You will need to know how to use a right mouse click with your Mac. If you are not using the right click feature for your Mac to access other Mac app features, please look in your Mac user guide, or google info on this or you can view this example article on how to use or make available on your Mac:

<http://osxdaily.com/2011/05/24/enable-right-click-mac/>

Note: you can easily hook up an inexpensive PC USB mouse (wired or wireless) with a middle scroll wheel with a left and right click on each side of the wheel; very simple and fast.

**1st STEP check that your MAC OS is set to allow & grant permission for the Mac app to install**

1. Click **Apple** icon on your MAC, select **System Preferences**
2. Choose “**Security & Privacy**”, and then click “**General Tab**”
3. Click the “**Lock** icon” in left corner to unlock the settings; type in **name and password**, click **Unlock**
4. Look for “**Allow applications downloaded from:**” setting, and click “**Anywhere**”

**NOTE** if using **Sierra**, choose “**App Store & Identified Developers**”

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**2nd Step:** Install Wineskin w/ the hotComm app wrapped inside from website link below

1. Click or Copy/Paste Install Link below to open in SAFARI internet browser:

<http://hotcomm.com/ftppub/mac/HCCLv11.zip>

2. **Once file is completely Downloaded**, Right click HCCLv11.zip file in Downloads Folder; **Select Open which will start the Archive Utility to Open** the file; allow through security prompts. **NOTE:** the zip file may auto unzip
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**3rd Step:** Move the Wineskin “hotCommCLv11.app” Mac app icon from downloads folder to the desktop to launch

1. **IN the Downloads Folder locate** the **MAROON color** Wineskin icon called “hotCommCLv11.app” and left click **Hold&Drag** the file icon to your **MAC desktop**

**\*Acknowledge all Security Prompts\* to allow**

2. **Left click** the “hotCommCLv11.app” icon on Mac desktop to launch or right click icon and select **Open**

3. **A MESSAGE prompt** appears: “hotCommCLv11.app” is an application downloaded from internet, are you sure you want to open it; click **Open .. or... it may say**

“hotCommCLv11.app” is an application from an “unidentified developer”.. are you sure you want to open it; click **Open** to launch the app.

*Note: you may have to open a couple of times depending on your security settings.*

4. The Mac hotComm CL app opens with a small **CL Identity window** which pops up; complete the identity registration as noted below.

**4<sup>th</sup> Step: Register your “unique” hotComm CL Identity...**

1. **A CL identity window pops up**, type in “your own” Nickname i.e. **TraderX** or the username used with the room owner’s website
2. **Next type** in “your own” Email Address i.e. **YourName@youremaildomain.com** i.e. email used to register with the room owner’s website and then **click OK to Register your info; the app launches with your newly registered info.**

**NOTE:** The Wineskin hotCommCL1lv.app **Status Window will display in top left corner of the Mac desktop (under Apple icon) once the connection has been made to the 1stWorks Network (hotComm).** *The tiny headset icon turns from white to red/blue showing now on-line.*

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**PREFERENCES How to CHECK \*Important Info\***

The Wineskin Mac WShCCL app **does not support features like Auto-Typer (AE) or Gimmickry.** *Be sure to turn them off and/or if accidentally enabled as it can result in an automatic closing of the app after joining a room.*

**STEPS to TURN Off**

1. **Top of the Mac app CL’s title bar**, left click on **Preferences**
2. **Now click on Auto-Typer (AE)** to uncheck
3. **Click on Preferences** again, click on **Gimmickry** to **UNCHECK** those.

*MAC Tip: to quit an any app you may have launched more than once; click **Apple** icon on your MAC, select **FORCE QUIT**, choose the app, click **QUIT***

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**AUDIO Options:**

Audio options are located in the bottom left corner of the Mac app. A red tag that reads “**Mute All**” silences audio for the app if you need to quickly mute the app’s audio to take a phone call. To change to hear audio, **left click on that text label** and click on it to change to “**Audio on**”. As soon as it’s changed to “**Audio on**” you’ll have the Moderator’s voice when the mod is speaking. *The Toggle through messages are: “**Audio On**”; gives all sound. “**Mute-All**” to quickly silence the app. “**Mute Gun**”*

to silence sounds like bells, cha-chings, etc. Note: in the transcript panel where attendees type, you can see when the moderator has turned on or off the microphone.

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### **Set-Up Info for Direct Join Room Connect i.e hotComm's Support Room**

1. Start **Mac CL app** with left click on the **desktop icon** or **right click icon**, select **open**
2. If a "**Connect to Target Site**" window does not pop up, click **Green Person** icon to launch
3. In the "**Connect to Target Site**" window, in **left bottom** corner, **left click to check** where says "**pop-up connect to target site on start-up**"
4. **Erase** the entry in the **Target Site** i.e. relay:test, and now **type the relay:room** info as  
example below, **type all together with no spaces** plus **include** the : colon symbol.

**relay:support**

5. In the "**Optional Room Password**" field type in the room password provided to you by the  
room owner: **123**
6. Click the "**Connect**" button to join the room

**Once the info above is set-up, follow the below Daily Join Room Steps**

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### **Daily Join Room Steps**

1. Start up the **MAC hotComm CL App**
2. At **right side** of the **Target Site** area, click the **black "Drop-Down" arrow** to **access Saved Rooms List** and select: **Relay:Support**
3. In "**Optional Room Password**" field area type in room password provided: **123**
4. Click the "**Connect**" button to join the room

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## Features Info & Tips

- **hotCam Window Info** (window which displays live charts or slides)
- **To minimize the hotCam Window**, in very left top right corner, click on the “ – “ symbol (orange ball icon) or click the “ X “ symbol (red ball icon) to close the hotCam Window. To restore down or maximize the hotCam window on monitor, click plus + symbol (green ball icon)
- **To resize the hotCam window**, there is a resize option at the top of the hotCam (where the charts are displayed) to change the size of how you view the presentation window. The default size is at 1X. Use the black drop down arrow to select a smaller size. Once you have a blue highlight i.e. 1x you can use the keyboard up and down arrows to scroll to size of choice.
- **Note: in the transcript panel where attendees type, you can see when the moderator has turned on or off the hotCam with the live images i.e. charts when posted.**
- To **MOVE** Windows (specifically the hotCam window with the charts) please: at top of the hotCam or main chat window (in blank area), left mouse click hold and move the window to the desired position on your screen (once where you want it, just let go with the left mouse click hold).

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## Send a Message to the room

To send a message to the room, type your message in the text/chat area (panel underneath the Middle Toolbar), then hit the Enter key on your Keyboard to send the message to the room.

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## Increase Transcript Area Text Size

Left click mouse inside the transcript window (where text posts displayed) so you see blinking prompt.

Click&Hold the Control key on the keyboard while you left mouse click on the Mac app's Font(+) icon (to decrease font click the Font(-) icon) *located at top of the app's title bar*; click the icon until you achieve the text size desired.

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Please choose Reply All if sending an email to support with follow-up questions. You can reach the hotComm Support team by email at: [support@hotComm.com](mailto:support@hotComm.com) by phone at +1-508-425-6613, or find us in our online chat room at <http://www.hotcomm.com/support.asp>

*We look forward to helping you!*